



for **SUPPORT and SERVICE PROVIDERS**

Manage and evaluate your community support & service delivery programmes
Volunteers, Supporters, Friends, Donors, Clients or Service users

An easy-to-use, online software package, for 'Third Sector' organisations with databases of clients, service users, volunteers, supporters, friends, donors, or other contacts.

TPT Tracker® is specifically designed for your needs and gives you something much better than spreadsheets, yet still affordable and easy to use.

It's been helping organisations like yours for more than 10 years.

How will it benefit me?

All your team's different records will be linked to one central database at the heart of your **TPTracker®** software package: **Contacts, Profiles, Communications, Programme management and Impact evaluation.**

This will give you a 'Single source of data' to which all your team can connect. Clear navigation with easy indexing and look-ups will allow you and them to quickly find, interpret and share the information they need:

SPEED: Look up contacts

Instant access to the contact details and background profiles of each contact.

INFORMATION: Search records

Follow the history of your communications and activities with each of your clients.

EFFECTIVENESS: Manage programmes

Record everything relating to each activity programme, with instant reporting and analysis – outcomes, value for money and impact.

EVALUATION: Track individual client journeys

Follow the individual journeys of each client and evaluate the impact of your intervention on them; collate records to evaluate overall impact and estimate the social value created.

COMPLIANCE: Store data securely

An easy way to manage your data in full compliance with GDPR rules.

How many people can use it?

Our most popular feature is that YOU control who has access to your TPTracker® system.

You pay for a single licence fee per organisation and can have **as many users as you need**.

With TPTracker® you can rest assured that as your team grows, the costs won't keep escalating up.

How secure is my data?

Your software will be protected with very high levels of security, so while your system remains easy to access, your data stays safe.

You control the access to it by authorised users only

And we guarantee that everything is hosted on servers which are on the UK mainland, to comply with data protection requirements.

Are there any upfront costs?

No. We will listen to you, put together a package to meet your needs, format and upload your existing data for you and train you to get started.

And all for **free**. All you pay is a licence fee to use it, which can be paid either **monthly** or **annually**, whichever suits you best.

We like to keep things simple!

Can I talk to a real person?

And our second most popular feature is that we are **real people** on the end of a phone and we will set up your **TPTracker®** system for you and then give you advice and training on how to get the best out of it.

Our five key promises

1. **No set-up costs**
It's all part of the deal;
2. **One licence for your organisation**
With NO LIMIT to the number of users;
3. **No long-term contract**
Just pay annually or monthly for as long as you need;
4. **People to talk to (*Really!*)**
We'll listen to your needs and set it all up for you;
5. **Free training**
Just 1 hour is all you will need to get you started.

Call us now on **08456 432 872**
to discover more about how
TPTracker® could be helping you